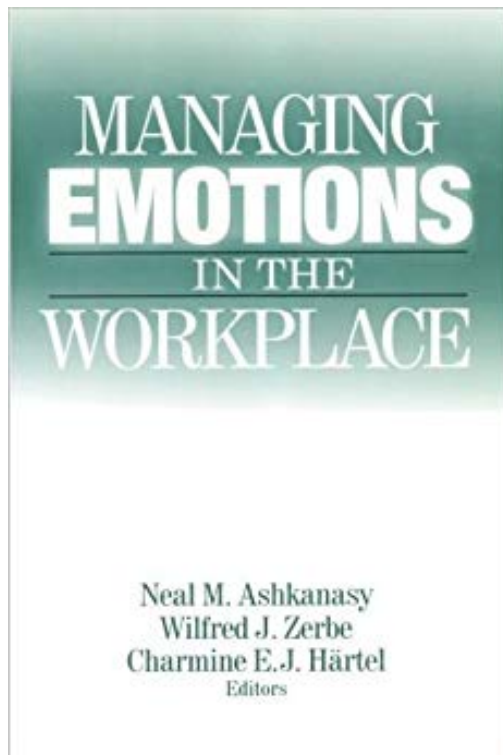


# Managing Emotions in the Workplace *by* Wilfred J. Zerbe, Charmine E. J. Hartel, Neal M. Ashkanasy



## DOWNLOAD LINKS (Clickable)



ISBN:	076560938X
ISBN13:	978-0765609380
Author:	Wilfred J. Zerbe, Charmine E. J. Hartel, Neal M. Ashkanasy
Book title:	Managing Emotions in the Workplace
Other Formats:	docx azw txt mbr
Pages:	352 pages
Publisher:	Routledge; 1 edition (October 2, 2002)
Language:	English
Size PDF version:	1940 kb
Size ePub version:	1138 kb
Size fb2 version:	1405 kb
Category:	Business Culture

The modern workplace is often thought of as cold and rational, as no place for the experience and expression of emotions. Yet it is no more emotionless than any other aspect of life. Individuals bring their affective states and emotional "buttons" to work, leaders try to engender feelings of passion and enthusiasm for the organization and its mission, and consultants seek to increase job satisfaction, commitment, and trust. This book advances the understanding of the causes and effects of emotions at work and extends existing theories to consider implications for the management of emotions. The international cast of authors examines the practical issues raised when organizations are studied as places where emotions are aroused, suppressed, used, and avoided. This book also joins the debate on how organizations and individuals ought to manage emotions in the workplace. *Managing Emotions in the Workplace* is designed for use in graduate level courses in Organizational Behavior, Human Resource Management, or Organizational Development - any course in which the role of emotions in the workplace is a central concern. Scholars and consultants will also find this book to be an essential resource on the latest theory and practice in this emerging field.



## **Related PDF to *Managing Emotions in the Workplace* by Wilfred J. Zerbe, Charmine E. J. Hartel, Neal M. Ashkanasy**

[Emotions and Organizational Dynamism \(Research on Emotion in Organizations\) by Wilfred J. Zerbe, Charmine E. J. Hartel, Neal M. Ashkanasy](#)

[Emotionalizing Organizations and Organizing Emotions by Barbara Sieben, sa Wettergren](#)  
[Managing Your Emotions Series - Dealing with Depression](#)

[Cognition and Emotion: From Order to Disorder by Mick Power, Tim Dalgleish](#)

[Emotions in Rituals and Performances: South Asian and European Perspectives on Rituals and Performativity by Axel Michaels, Christoph Wulf](#)

[The Cultural Politics of Emotion. Sara Ahmed by Sara Ahmed](#)

[Individual and Organizational Perspectives on Emotion Management and Display, Volume 2 \(Research on Emotion in Organizations\) \(A Volume in the Research on Emotion in Organizations Series\) by Wilfred J. Zerbe, Neal Ashkanasy, Charmine E. J. Hartel](#)

[Parenting a Child Who Has Intense Emotions: Dialectical Behavior Therapy Skills to Help Your Child Regulate Emotional Outbursts and Aggressive Behaviors by Pat Harvey ACSW LCSW-C, Jeanine Penzo LICSW](#)

[Affect and Groups \(Research on Managing Groups and Teams\) by Anderson](#)